

## KEY LEARNINGS

- Effective communication skills & active listening
- Awareness of different team roles
- Deep analysis on team dynamics
- Test improvement hypotheses in a plan-do-check-act cycle
- Importance of creating valid strategies
- Importance of adapting to more complex challenges
- Understanding different communication styles from team members
- Importance of using a shared language to get everyone onboard
- Requires perseverance and dealing with frustration
- Offers motivation for continuous growth
- Leverage individual skills to accelerate team achievement
- Drives on effective feedback

# UNLOCK

Unlock is an  
**INCREMENTAL  
IMPROVEMENT**  
learning activity



**100% Digital**

**100% Instructor-led**

**4 to 1,000 participants**

**Multiple rounds, change teams  
between rounds**

**45 - 90 minutes + final debrief**

 **IMPROVE**

 **TEST**

 **OBSERVE**

Unlock is a **highly customizable, powerful learning activity** which gets all participants in a **cycle of improvement**, focusing on **strategy vs. implementation and team dynamics**.

It generates **true progress** while being **very fun!**